

CURBSIDE RECYCLING, WASTE & YARD WASTE COLLECTION PROGRAM

Dear Resident,

Republic Services® is pleased to present you with this information concerning your recycling, waste and yard waste collection program. Should you have any further questions please call our customer service department at 847.981.0091 between the hours of 7 a.m. – 5 p.m. Monday through Friday and 8 a.m.–12 p.m. on Saturday.

SERVICE DAYS When your scheduled collection day occurs on, or after, one of the six following holidays (New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day) your collection will be delayed by one day.

WASTE SERVICES Republic Services has provided each residential customer, serviced at the curb, with a blue waste container. All waste material must be placed in the container for collection. Extra material and/or bulk items may be placed alongside the container for collection. The container is the property of Republic Services. Lost, damaged or stolen containers will be replaced at no cost to you.

RECYCLING SERVICES Republic Services has provided each residential customer, serviced at the curb, with a recycling container. All recycling material must be placed in the container for collection. The container is the property of Republic Services. Lost, damaged or stolen containers will be replaced at no cost to you. Please refer to page 3 on what recyclable material is collected, and how it should be treated prior to depositing it into the recycling container.

YARD WASTE Republic Services will provide weekly yard waste collection for all single-family residents from April 1 through November 30. All yard waste must be placed in either biodegradable paper bags or in cans clearly labeled "Yard Waste Only" and must have a yard waste sticker affixed. Yard waste stickers may be purchased at the Village Hall or from local retailers — call Republic Services for a list of participating retailers. Biodegradable paper bags and cans must not exceed 32 gallons in size and 50 pounds in weight. Brush must be tied in bundles not exceeding 4 feet in length, 2 feet in diameter and 50 pounds in weight.

BULK ITEMS Bulk items (i.e. sofas, chairs, tables, etc.) less than 50 pounds may be placed out for collection on regularly scheduled collection days at no extra charge. Residents needing to dispose of bulk items heavier than 50 pounds should contact Republic Services at 847.981.0091 to make special arrangements and for pricing details.

CONSTRUCTION DEBRIS Your waste container is equipped to handle small amounts of household construction debris. Material from "do-it-yourself" projects will be collected at no charge provided that the material is inside the container and the lid is able to be closed. Construction debris placed outside of the container must be tied in bundles not exceeding 4 feet in length, 2 feet in diameter and 50 pounds in weight.

WHITE GOODS/APPLIANCES White goods, or appliances, such as refrigerators, freezers, washers, dryers, ovens, etc. will be collected on regularly scheduled collection days at no extra charge. Please call Republic Services to make arrangements for pickup.

E-WASTE The State of Illinois has banned the disposal of electronic waste (e-waste) from Illinois landfills. Items such as: computers, monitors, printers, scanners, laptops, keyboards, fax machines, game consoles, TVs, satellite receivers, DVD & MP3 players, microwaves, etc. may no longer be placed out by the curb for collection and must be recycled by a registered collector, recycler and/or manufacturer. Please check with your local city or township for a list of approved drop-off locations.

EXTRA CONTAINERS Residents (utilizing 95-gallon waste container) may request an additional waste container for a small monthly fee, by simply calling Republic Services at 847.981.0091.

Call 847.981.0091 if you have any concerns or questions.



We'll handle it from here.®

FREQUENTLY ASKED QUESTIONS

Question: Why a container?

Answer: Containers are safer, cleaner, have attached covers, have greater stability, are more impervious to animals and insects and provide for a cleaner and more attractive-looking neighborhood.

Question: Do I need to place my recycling container out for pickup every week?

Answer: No, because (if properly rinsed and dried) your recyclables are a clean commodity and don't represent a health hazard or odor problem, you may place your recycling container out for collection as often or infrequently as you like.

Question: Does all of the refuse and recycling material I set out for collection have to be contained in either my waste containers or recycling container?

Answer: Preferably yes. The goal of the program is to have all material (both waste and recyclables) containerized. Therefore, the containers must be fully utilized before any excess material is placed alongside for pickup. The only exception is bulk items that are too big to fit in the container.

Question: What if I have extra material for some reason?

Answer: If you fully utilize your recycling container and properly recycle, your waste container should easily accommodate most of your waste needs. Other ways to increase the amount of usable space in your container would be to compact the material and puncture any plastic bags before placing them in the container, thereby eliminating wasted air space. On the occasion when you find yourself with excess material, simply place it alongside the waste container. If you find yourself continually struggling with excess material, you may request an additional container (for a small fee) by simply calling Republic Services at 847.981.0091. REMEMBER: Containers are available in three sizes: 95-gallon, 65-gallon and 35-gallon, so make sure you have the largest size before renting a second container.

Question: Who do I call if I have questions or my container is not picked up?

Answer: Call Republic Services at 847.981.0091. Our customer service department is staffed with live operators between the hours of 7 a.m.– 5 p.m. Monday through Friday and 8 a.m. – 12 p.m. on Saturday.

Question: Can I put my address on my container?

Answer: No, but each container will have its own individual serial number imprinted on the side that can be recorded so that you know which container is yours. Excessive labeling of the container tends to give the neighborhood a careless look and gives the appearance of graffiti.

Question: What if my container is severely damaged, lost or stolen?

Answer: Simply call Republic Services and we will replace it at no extra charge.

Question: What if material is “technically” recyclable but not on the list of approved recyclables?

Answer: Contact the city for an approved drop off area and time planned later in the year.

Question: What if I have recyclable material that is not on the list of approved recyclables?

Answer: While various materials are “technically” recyclable, Republic Services only has an end market and ability to process those materials listed on page 3. For suggestions on how to recycle other materials, please visit DuPage County's recycling web page at <https://www.dupageco.org/recycling>.

Question: Can I store my container outside?

Answer: Recycling and waste containers may be placed out after 6 p.m. the day before the scheduled pickup, and must be removed following pickup on the day of collection. On non-collection days, recycling and waste containers must be stored out of view from the street. Village code prohibits containers to be stored in the front yard, including that area between the building and front yard, or stored in the corner-side or side yard of any property including that area between the building and that yard unless screened from view from the street.



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Recycling Rules of Thumb

Empty. Clean. Dry.™



Empty.



Clean.



Dry.

Please make sure your recyclables are **empty, clean and dry** before placing them in your recycling container.

Recyclable

These items can ALWAYS be placed in your recycling container.



Paper

Magazines
Catalogs
Junk mail
Office paper
Phone books
Brochures
Newspaper



Cardboard

Cardboard
Paper bags
Paperboard



Plastic

Plastic jugs/bottles
(#1 & #2)
Household plastic
(#3 - #7)



Metal

Aluminum cans
Steel and tin cans

Non-recyclable

These items can NEVER be placed in your recycling container.

Paper, milk or juice cartons
Polystyrene foam
Containers/packing
Propane tanks
Paint or oil cans
Medical waste

Liquids of any kind
Plastic bags
Bubble wrap
Ribbons and bows
Gift bags (laminated, coated or dyed)
Cellophane

Packing peanuts (Polystyrene foam)
Chemicals (dry or liquids)
Household cleansers
Garbage of any kind
Pizza boxes
Bagged film plastics

For more information on recyclables, visit RepublicServices.com



We'll handle it from here.®

Empty. Clean. Dry.™

The new way to recycle.



DO'S and DON'TS for Containers



DO'S

- Place all waste and recyclables in the appropriate container.
- Keep the lid closed.
- Place the container as close as possible to the curb on collection day with lid opening toward the street and return it to the house when empty.
- Leave approximately 2 feet between each container and any other obstruction.
- Carefully read instructions for collection day scheduled for your neighborhood.
- Notify Republic Services if your container is damaged or stolen or if you have any questions.

DON'TS

- Put hazardous waste, paint cans, etc., in the container.
- Put hot ashes in the container.
- Paint or write on the container.
- Remove the container from your residence.
- Store container outside in view from street.

Village Code (container storage):

Recycling and waste containers may be placed out after 6 p.m. the day before the scheduled pickup, and must be removed following pickup on the day of collection. On non-collection days, recycling and waste containers must be stored out of view from the street. Village code prohibits containers from being stored in the front yard, including that area between the building and front yard, or stored in the corner-side or side yard of any property including that area between the building and that yard unless screened from view from the street.



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